

Invitation to Demetra Art Hotel Friend's Club

Join **Demetra Art Hotel Friend's Club**, the loyalty program intended especially for Demetra Art Hotel frequent guests, and get discounts, additional benefits and bonuses given for booking directly from the hotel.

If you often come to Saint Petersburg on business, if you like to spend vacations in Saint Petersburg with your family, or if you are just a connoisseur of comfortable leisure, the one always choosing Demetra Art Hotel to stay in, then let us make friends!

To become a friend of our Hotel, just fill in the form at the front desk, and the receptionist will immediately give you a card with your personal number. From now on, we are friends, and we always give all the best we have to our friends! ☺

The Program rules ¹ are simple:

As soon as you get your our card, and until your 10th arrival, you will surely enjoy:

- A 10% accommodation discount on "Best Available Rate" (BAR)/or the best offer at the time of booking
- A 10% discount in the restaurant "NSVS", in the lobby bar, and for meals ordered to your room
- "Matryoshka" breakfast - complimentary, special price for Buffet breakfast
- Free early check-in (2 hours)/late check-out (2 hours) (whenever possible)
- Flexible booking cancellation scheme
- Personal welcoming approach.

From 10th to 20th arrivals, the accommodation discount will increase up to 15%.

After 20th arrival, you will rightfully become the Hotel's Best Friend, and this means you can get even more attractive benefits:

- Special gift to celebrate the "Best Friend" status
- Individual hotel accommodation (to be discussed in private with a cup of coffee☺)
- A 10% discount in the restaurant "NSVS", in the lobby bar, and for meals ordered to your room
- "Matryoshka" breakfast - complimentary, special price for Buffet breakfast
- Compliments upon arrival
- Complimentary room upgrade
- Complimentary early check-in/late check-out (based on prior arrangement)
- "Turndown Service", regardless of the room category selected
- Flexible booking cancellation, regardless of the season
- Personal welcoming approach
- Daily replenishment of complimentary water
- Wider choice of cosmetic and hygiene kits in the room
- Discounts and special conditions for organizing special events in the restaurant.

We really wish our guests to get hotel service at personal approach-based level, are ready to accept all their wishes and comments, and want to keep in touch with them, achieving comprehensive mutual understanding. Join Demetra Art Hotel Friend's Club, and you will be able to feel and appreciate the advantages of being our friend, from your very first arrival!

¹ You can find more details about the Program rules in the Regulations available on the Hotel's website