

Dear Friends,

Thank you for staying loyal to our hotel. We appreciate your patience and being with us during this difficult period.

The safety of Guests, partners and employees is our number one priority. Please, see below a list of actions to prevent the Coronavirus / COVID-19 spread:

1. **Daily health checkup.** Before employee starts shift, we take his/her body temperature. If it is 37 degrees or higher, this person immediately goes home with no access to the Hotel until his / her full recovery.
2. **Follow the Governmental recommendations and law.** Every employee equipped with mask and gloves. Every two hours we clean rooms, as well as zones and objects with a high frequency of contacts (elevator buttons, handles, etc.). After check out and before check in, the rooms are additionally processed using the Ozonbox Air device, which effectively destroys bacteria and viruses in the air and on textiles.
3. **Flexible rates applied.** On our [homepage](#) you will definitely find an option which meets your requests. We are glad to [assist you](#) in case of difficulties.
4. **Stay loyal.** [Contact us](#) to transfer dates of you non-refundable or prepaid reservation.

We miss you and looking forward to see you soon!

Take care of yourself!

Your Demetra Art Hotel and “NSVS” restaurant team.